

## Southern Cross Care Young Update

Dear Member,

On Monday 9 December your HSU delegates Kim Briggs and Cheryl Syverson and HSU Organiser Peter McCabe met with Southern Cross Care management in further discussions about workload and local issues.

Here's a summary of the discussion:

- The issuing of gift cards was resolved and will be implemented next week
- Additional one week's annual leave for members working weekends will be rectified January/February 2020
- Christmas leave – sufficient notice will be given to members for the 2020 Christmas break, however it will be rectified for this year as well, if possible
- Workload roster – shortage of staff. The General Manager of Operations is considering these issues and will have an answer for us at our next teleconference on 16 December

Further issues were also raised and will be resolved at the next teleconference on 16 December 2019:

- Bullying and harassment
- Staffing in the laundry
- Shortage of linen and towels
- Supply of more linen trolleys
- Each level to be sufficiently staffed
- Shortage of medical supplies
- No cleaning staff at weekends
- Increase in kitchen staffing
- Increase in caring staffing on each wing

As you can see members at SCC Young have raised quite a lot of issues and we are currently working our way through them. We will keep you up to date with these issues.

If you know someone who isn't an HSU member, send them this update to let them know what HSU members are doing at SCC Young. If they want to have a say about what's happening at work they can join the HSU at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or by calling the Union on 1300 478 679.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD