

Uniting Goonellabah Issues Raised

Dear Member,

Your local organiser Kirk Rostock recently visited Caroon facilities on Monday 13 January. Members raised a number of issues, from chronic short staffing to the “name and shame” lists for those who have not had adequate time to complete mandatory training. The HSU has contacted Uniting Human Resources to raise these issues with the following outcomes:

Workload

Members expressed serious concerns about short staffing, especially in Marima. Some Marima staff were in tears explaining their concerns for residents. The HSU had a teleconference with Human Resources on Tuesday 21 January and raised this. Uniting acknowledged they are currently short staffed by approximately 15 positions. Further to this, they are having difficulty attracting staff. Uniting are apparently planning a mass intake in the near future. The HSU will continue to raise this issue until it is resolved.

Training

As stated in the [newsletter](#) dated 17 January, the HSU raised the issue of “name and shame” lists for those that had inadequate time to complete training. Initially Uniting Human Resources stated they had no problem with this approach. The HSU raised the following issues with the process:

1. It's demeaning
2. It lowers already low morale
3. It doesn't achieve anything
4. It highlights that short staffing is a problem
5. This is an issue created by management's failure to roster staff properly.

The resolution to this is simple. Management need to roster staff to do their mandatory training so they can complete it on time and uninterrupted. As stated in the previous newsletter, rostering is management's responsibility. Not yours.

If you are having issues accessing time to undertake training, please contact you local HSU Organiser via email kirk.rostock@hsu.asn.au.

In unity,



Gerard Hayes
Secretary, HSU NSW/ACT/QLD